Welcome to the Island!

While you wait, log into the computer using your IslandID and password.

IslandID = user name
Example: John Doe = jdoe or jdoe#
DISCOVER I.T. ON THE ISLAND!
WE ARE HERE TO HELP

IT Service Desk
(361)825-2692
IThelp@tamucc.edu
support.tamucc.edu

Stay Connected
• Facebook - tamuccIT
• Twitter - tamucc_IT
• Listserv -
  it-notificationsjoin
  @listserv.tamucc.edu

CHALLENGE #1: CONNECT W/ THE SERVICE DESK
The Basics

IslandID (username)

First initial Lastname
ie. jdoe

Email address
IslandID@islander.tamucc.edu

An IslandID and password are necessary to sign into most University resources.
Duo Authentication

duo.tamucc.edu

twostep.tamucc.edu

How does it work?

Password + Proof = Access
Account Recovery

MyIslandID.tamucc.edu

Account Recovery
Information Technology - IslandID Account Recovery Services

- Change your Password: This option allows a person to change their password if they know the old password, including expired passwords.
- Forgot your Password?: This option allows a person to reset their password if they have forgotten it.
- New User?: This option allows a person to claim their IslandID account.
- Set up Account Recovery Info: This option allows a person to set up their Account Recovery Information (a non-TAMUCC e-mail address and/or a SMS enabled cell phone) for password resets.
- Set up Two-Factor Authentication: This option allows a person to set up their IslandID Two-Factor Authentication for Extra Password Security.

CHALLENGE #2: VERIFY ACCOUNT RECOVERY
CHALLENGE #3: SEARCH THE IT WEBSITE
CHALLENGE #4: FIND WHAT SOFTWARE IS AVAILABLE IN COMPUTER LABS
Get Connected - Wi-Fi

Primary Wifi Network
- Student Access
  - Islander_Student
  - Password: SSO (IslandID/Password)

CHALLENGE #5: SCREENSHOT YOUR CONNECTION TO ISLANDER WIFI
Challenge #6: Log into Office.com and find the Downloads area
Blackboard® - Official LMS

bb9.tamucc.edu

Classes open on the first day of the term

CHALLENGE #7: LOG INTO BLACKBOARD AND LOOK FOR YOUR COURSES
# How to Get Involved on Campus with i-Engage

Sign in and get started at [http://iengage.tamucc.edu](http://iengage.tamucc.edu)

<table>
<thead>
<tr>
<th>HOME</th>
<th>EVENTS</th>
<th>ORGANIZATIONS</th>
<th>NEWS</th>
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</thead>
<tbody>
<tr>
<td>A collection of campus links, events, and your memberships</td>
<td>Find out what is happening on campus and get involved</td>
<td>Filter and find organizations that interest you, then click on the name and you can join or contact them with any questions</td>
<td>Explore the latest news posts and all the current events on campus</td>
</tr>
</tbody>
</table>

If you have any questions please contact UCSO@tamucc.edu
CHALLENGE #8: UPDATE YOUR I-ENGAGE PROFILE AND FILL OUT THE SURVEY!

- Login to I-Engage
- Update your personal profile
- Navigate the homepage
- Explore the events
- Search for organizations
- Join the Waves of Welcome page
- RSVP for First Wave event
- Fill out the “Get Involved Survey Islander Launch 2019” form
RSVP for First Wave

First Wave is a 3 day experience packed with fun events and information sessions to get you ready for the fall semester.
Go to Kahoot.it
and the Winner is..
Any questions?

CONTACT US:

IT Service Desk
(361)825-2692
IThelp@tamucc.edu